

Q.17 What are the primary benefits of indoor plants in hotels?

Q.18 How do indoor plants influence overall aesthetic and ambience of hotel interiors?

Q.19 Describe the significance of interior decoration in hotels.

Q.20 What are the various elements of design?

Q.21 How is a situation of death in guest room handled by housekeeping supervisor?

Q.22 Write a note on role of housekeeping staff in providing safety and comfort to guests.

#### SECTION-D

**Note: Long answer questions. Attempt any two questions out of three Questions. (2x8=16)**

Q.23 What is budgeting? Discuss various types of budgets prepared by hotel.

Q.24 Draw and explain the layout of laundry in a large hotel's setup.

Q.25 Why is interior decoration important for any establishment? Elaborate the principles of design.

No. of Printed Pages : 4  
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**4th Sem.**  
**Branch : Hotel Management & Catering Technology**  
**Sub. :Housekeeping operations-IV**

Time : 3 Hrs. M.M. : 60

#### SECTION-A

**Note: Multiple type Questions. All Questions are compulsory. (6x1=6)**

Q.1 Which of the following plant is known for its air purifying qualities making it best for indoor usages.

- a) Aloe vera
- b) Bonsari
- c) Bamboo palm
- d) Venus flytrap

Q.2 Which of the following is a fixed cost in hotel budgeting?

- a) Staff salaries
- b) Electricity expenses
- c) Housekeeping supplies
- d) Food and Beverage costs

Q.3 Which chemical is typically used in laundry operations to remove tough stains from fabrics?

- a) Fabric softener
- b) Detergent
- c) Bleach
- d) Starch

Q.4 What is the primary goal of interior decoration in hotels?

- a) To reduce construction costs
- b) To create a comfortable and aesthetically pleasing environment for guests

- c) To minimize the use of furniture
- d) To limit the use of lighting

Q.5 What is the purpose of using accent lighting in hotel interior design?

- a) To highlight architectural features and decor elements
- b) To reduce electricity usage
- c) To create darker area in the room
- d) To eliminate the need for natural light

Q.6 Which of the following is an important step in ensuring guest privacy during housekeeping service?

- a) Entering guest rooms without knocking
- b) Knocking and announcing themselves before entering a guest room
- c) Checking guest belonging for cleaning
- d) Leaving the door open at all times during cleaning

## SECTION-B

**Note: Objective/Completion type questions. All questions are compulsory. (6x1=6)**

Q.7 \_\_\_\_\_ indoor plant is more suitable for low light conditions in hotel interiors?

Q.8 Capital Expenses includes the cost of \_\_\_\_\_.

Q.9 In laundry management, “Per stock” refer to \_\_\_\_\_.

Q.10 Elements of design include \_\_\_\_\_ and \_\_\_\_\_.

Q.11 \_\_\_\_\_ factor is most important when selecting furniture for a hotel room.

Q.12 In case of lost or forgotten items in a guest room, housekeeping staff report to \_\_\_\_\_.

## SECTION-C

**Note: Short answer type Questions. Attempt any eight questions out of ten Questions. (8x4=32)**

Q.13 What do you understand by budgetary control?

Q.14 Differentiate between operational and capital budget.

Q.15 How is stain of blood removed from a cotton fabric?

Q.16 What are the various laundry equipment used in hotels?